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Emotion, Alienation, and Narratives: Resolving Intractable Conflict Suzanne Retzinger, Thomas Scheff

Asserting that secret alienation and shame are the primary causes of intractable conflicts, the authors describe how the acknowledgment of emotion and alimentation may assist clients in mediation in resolving such conflicts.

Symbol in Mediation

Jennifer Fisher

The author reflects on the potential use of symbols and rituals to enhance mediation practice.

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