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Satisfaction with Custody Mediation: Results from the York County 185 Custody Mediation Program

Tricia S. Jones, Andrea Bodtker

The authors report the findings of a study of client satisfaction in a court-based custody mediation program. The study examined both long-term and short-term indices of satisfaction, as well as the extent of mediator satisfaction and its correlation with client satisfaction.

Developmental Considerations: Encouraging Perspective Taking in 201 Student Mediators

## Pamela S. Lane-Garon

This study of student mediators in an elementary school develops the view that those trained in mediation have enhanced social cognition and an increased capacity for perspective taking—acknowledging and attending to the views and concerns of others.